

Authority	Total complaints determined (excluding premature complaints)		Maladministration and injustice reports		Local settlements		Maladministration reports		No maladministration reports		No maladministration without report		Ombudsman's discretion		Outside jurisdiction		
	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	2008/09	2007/08	
Kent																	
Ashford BC	21	16	0	0	3	0	0	0	0	0	0	9	7	6	2	3	7
Canterbury																	
City C	28	45	1	1	5	12	0	0	0	0	5	11	11	12	6	9	
Dartford BC	5	11	0	0	1	1	0	0	0	0	2	9	1	1	1	0	
Dover DC	17	24	0	0	4	1	0	0	0	0	9	7	2	13	2	3	
Gravesham																	
BC	12	15	0	0	3	1	0	0	0	0	6	8	2	3	1	3	
Kent CC	125	118	0	0	35	25	0	0	0	0	43	49	34	23	13	21	
Maidstone																	
BC	27	29	0	0	4	7	0	0	0	0	8	11	12	9	3	2	
Medway C	62	61	2	0	26	21	0	0	0	0	10	10	18	20	6	10	
Sevenoaks																	
DC	16	14	0	0	0	4	0	0	0	0	9	1	6	4	1	5	
Shepway																	
DC	19	15	0	0	4	6	0	0	0	0	2	3	12	6	1	0	
Swale BC	14	14	0	0	3	5	0	0	0	0	6	5	1	1	4	3	
Thanet DC	29	59	0	0	6	12	0	0	0	0	16	32	5	10	2	5	
Tonbridge & Malling BC	3	7	0	0	0	0	0	0	0	0	1	5	1	2	1	0	
Tunbridge Wells RB	17	11	0	0	2	1	0	0	0	0	7	7	3	0	5	3	